



Advanced Driver Assistance Systems (ADAS) policy

The Certified AutoGlass Service (CAGS) program has created an Advanced Driver Assistance Systems (ADAS) policy to ensure vehicles equipped with ADAS are being repaired as per the manufacturer's recommendations. Furthermore, it is the responsibility of a CAGS provider to know the calibration requirements for any vehicle that is serviced and to advise the vehicle's owner/representative of the ADAS options on that vehicle, the function of each and how they will be managed.

CAGS understands that every business is different, in terms of marketplace and/or feasibility of having an in-house ADAS calibration solution.

As such CAGS requires the following to manage ADAS:

- You must be able to identify the ADAS requirements for the vehicle before beginning work.
- You must inform the client of the specific ADAS requirements
- You must have a plan to manage ADAS calibration and utilize one of the following procedures(including documentation to support each protocol):
 1. In-house calibration; which includes documentation that supports what was done to calibrate and confirmation that the ADAS systems were returned to proper working order.
 2. Sublet; manage the calibration on behalf of the client through a partner, which includes providing client with a copy of the completed calibrations and confirmation that ADAS functions were returned to proper working order.
 3. Client will manage calibration; provide client with documentation that identifies what must be done including an acknowledgment by client that they are taking responsibility for the calibration and absolving you from any responsibility. (see Advanced Driver Assistance Systems (ADAS) Customer Acknowledgement of Responsibility and Release on the next page)



Advanced Driver Assistance Systems (ADAS) Customer Acknowledgement of Responsibility and Release

To: _____

I, _____, am the owner, or authorized representative of the owner, of the vehicle identified on work order or invoice # _____. I understand and agree that all or some of the Advanced Driver Assistance Systems (ADAS) for the vehicle may not have been calibrated fully or at all. I understand and agree that windshield replacement may cause advanced driver assistance systems to operate abnormally and that camera re-calibration, post-installation, is necessary. I understand and agree that ADAS technology is not a substitute for the driver however proper calibration of the camera is necessary for the system to operate properly.

I am aware of the ADAS functions which may be impacted. I understand how those functions relate to vehicle performance. The owner of the vehicle (and I personally if I am not the owner) take(s) all responsibility and assume(s) all liability for the operation of the vehicle. The owner of the vehicle (and I personally if I am not the owner) waive(s) from claims, and also release(s), _____ *(Legal Name of Repair Facility)* from all claims for loss, costs, damage or harm arising from or related to the ADAS system on the vehicle.

I understand and agree that the repair facility is likely not equipped to complete this recalibration. I also understand and agree that the vehicle owner (and me personally if I am not the owner) should refer to the vehicle owner's manual and contact an appropriate motor dealer or other qualified technician as soon as possible to arrange for the camera and other related ADAS functions to be recalibrated. The owner (and me personally if I am not the owner) understand(s) that failing such recalibration being done promptly the vehicle may not perform as originally designed which could lead to a further, and potentially serious, accident or operating problems.

Name of Owner(s) of Vehicle _____

Name of person signing (print) _____

Signature _____ Date signed: _____

Witness name (print) _____

Witness signature _____